

**MINUTES OF A REGULAR MEETING OF THE  
VILLAGE OF MORTON GROVE  
CABLE AND TELECOMMUNICATIONS COMMISSION  
6101 CAPULINA AVENUE  
MARCH 11, 2010**

1. Call to Order. The meeting was called to order at 7:30 pm by Chairperson Ron Fine

Roll Call.

The following commission members were present:

Ron Fine, Chairperson  
Don Sneider  
Mark Matz

The following commission members were absent:

Karim Chatriwala  
Martin Kite

The following individuals were present:

Boyle Wong, Village's IT Administrator

2. Approval of Minutes. The minutes of November 19, 2009, were presented for approval. There being no changes or alterations, Commissioner Matz made a motion to approve the minutes. Commissioner Sneider seconded the motion which was unanimously approved via voice vote.
3. Chairman's Report. Discussion centered on a new complaint form which is sent to Comcast when there is a complaint. The Commissioners all liked the new form because of the ease of read.

There was a small section written about the Cable Commission in the Morton Grove Exchange. The Commissioners felt it was very good public relations so that residents know there is a Commission to help them solve problems.

Discussion centered on the digital adaptor for Comcast Cable. In order to receive digital channels you need the converter.

Chairman Fine discussed the classic arts showcase channel. It is a non profit 24/7 classical channel. A resident would like the channel to be placed on the government channel. We are limited but with permission, it can be done.

Chairman Fine tried to help a resident with his Comcast problem. The resident would not file a complaint with the Village to try and solve his problem. He did refuse and is handling it himself.

Tribune article dated March 8 stated that there are issues with volume increase on commercials. Dolby volume has been engineered in a control box to keep TV sets at a preferred volume.

4. Commission and/or Committee Reports. Commissioner Sneider stated he has Video on Demand by AT&T and is only receiving NBC. They need to get the other companies also.

Commissioner Matz reported the technical crew channel 6 has already done a few programs such as the bus tour, fire department, police department, etc. and the feedback is that people are paying attention to this and all is positive. The Culver's meeting was seen by many citizens. The U-tube clips really show off the community. A survey is sent out to get written feedback on if residents are watching channel 6 new Village programs and what would the residents like to see. After all the discussion of the fate of the senior center, hopefully, in the Fall, channel 6 will air a show on the outcome which will put resident's fears to rest.

5. Comcast Corporation and AT&T Services Reports.

- Frank Deuel's report from Comcast was given by Chairman Fine. Basic service will not be affected. For any resident wishing to receive expanded basic service they will now require a device to receive those signals in digital format. Three devices per account will be provided for free. Additional devices will be available for \$1.99 per month. This device will allow customers to view additional channels. Commercial services continue to expand.
- AT&T U-Verse can be purchased with a DVR for \$55.00 a month. This is not a special promotion. That is their price.

6. Citizen Comments.

- Bill Luksha, 5640 Capri, wondered if U-Verse was available in Morton Grove. Chairman Fine stated that it is available at his address. There are 33 boxes in Morton Grove with each box capable of handling 300-350 subscribers. AT&T will activate the box and at that time they tell you that you can order U-Verse. On AT&T/U-Verse website you can put your address in the space given and AT&T will tell you it is available. Or you can call them.

Mr. Luksha felt the Village should have control over AT&T U-Verse. We do work with them but rules are governed through Federal and State. We do not have a franchise agreement with AT&T; however, the Village does have a franchise agreement with Comcast.

Mr. Luksha also made suggestions on where cameras could be placed during meetings so when placed on channel 6, the viewing would be better. Commissioner Matz stated the problems have been noted and they are issues the commission is working on.

Mr. Luksha stated again that AT&T is making false promises to customers. They should not be able to make false statements. The commission is aware of the problems. Chairman Fine also stated if there is ever a problem with cable, feel free to contact Marlene at the Village, and she will forward the complaint to the appropriate place and try to resolve the issue. The resident does not need to get aggravated dealing with a situation.

7. Old Business. The commission had no old business.
8. New Business. Chairman Fine did want residents to be aware that he recalled a specific instance when Comcast cable technicians come out to work at someone's house, the technicians disable the home's alarm system and do not connect the alarm. The cable company should be responsible.
9. Good and Welfare. Commissioner Sneider thanked Commissioner Matz for all the good he has done for the Village. And for giving the Commission credit for all the interesting issues being posted.
10. Adjournment. There being no further business to come before the commission, a motion was made by Commissioner Sneider to adjourn the meeting. The motion was seconded by Commissioner Matz and unanimously approved via voice vote at 9:18 pm.

The next regular meeting will be held at 7:30 pm, Thursday, July 8, 2010.

Respectfully submitted,

Ron Fine, Chairperson  
Cable and Telecommunications Commission