

Month ##, 2022

Resident XYZ
1234 ABC Ave.
Morton Grove, IL 60053

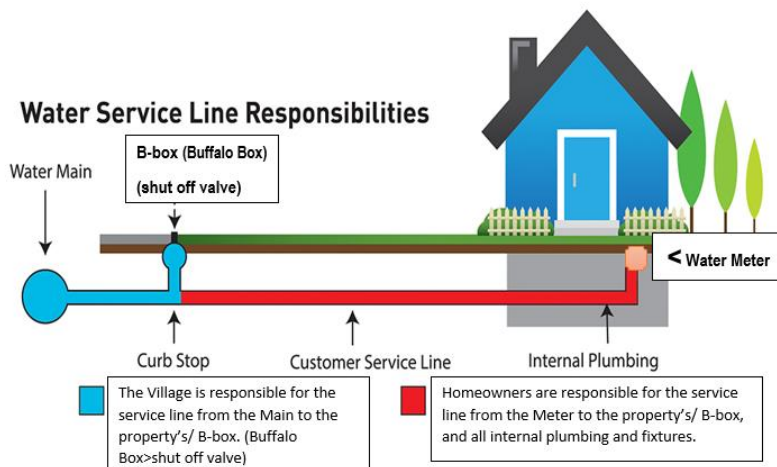
RE: Water Service Line at 1234 ABC Ave.

Notice of Lead Service Line Material

Dear Current Homeowner,

The Village of Morton Grove is required to notify water customers when it is known they are served by a lead service line. While the quality of water provided to your service line is good, **our recent service line inventory request and inspection has revealed a lead service line at your location.**

A service line is a portion of pipe that connects the water main to the building/home inlet. Ownership of the service line varies by water system, but the Village of Morton Grove's service line is owned partially by the Village (Water Main Line to the B-box) and partially by the property owner (B-box to the Water Meter). See Village Code 7-4-6.



The Village's service line material inventory summary will be available by the end of 2022, for your review at <https://www.mortongroveil.org/public-works/water-quality-information-or-by-using-the-qr-code-below>. This will also be available upon request at the Morton Grove Public Works office located at 7840 Nagle Ave, Morton Grove, IL.

Please consider replacing your Lead Service Line. The Village of Morton Grove offers waiving of the permit fee for such replacement as well as complete restoration of the public right-of-way portion of your replacement project. If you are planning to replace your lead service line, contact us at (847) 470-5235, ext. 3912 prior to replacement so that we can coordinate our efforts.

Additionally, please review the attached information regarding the health effects of lead. The Village of Morton Grove would like to be sure you make an informed decision when deciding whether or not to replace your lead service line now.

In the meantime, see below for things you can do to minimize lead in your water:

1. Run the cold water to flush out lead. Let the water run from the tap before using it for drinking or cooking any time the water in the faucet has gone unused for more than six hours. The longer the water resides in plumbing the more lead it may contain. Flushing the tap means running the cold-water faucet. Let the water run from the cold-water tap based on the length of the lead service line and the plumbing configuration in your home. In other words, the larger the home or building and the greater the distance to the water main (in the street), the more water it will take to flush properly. While toilet flushing or showering flushes water through a portion of the plumbing system, you still need to flush the water in each faucet before using it for drinking or cooking. Flushing tap water is a simple and inexpensive measure you can take to protect your health. It usually uses less than one gallon of water.
2. Use cold, flushed water for cooking and preparing baby formula. Because lead from lead-containing plumbing materials and pipes can dissolve into hot water more easily than cold water. Do not drink, cook, or prepare beverages including baby formula using hot water from the tap. With a Lead Service Line, it is recommended that bottled or filtered water be used for drinking and preparing baby formula. If you need hot water, draw water from the cold tap and then heat it.
3. Do not boil water to remove lead. Boiling water will not reduce lead; however, it is still safe to wash dishes and do laundry. Lead will not soak into dishware or most clothes.
4. Use alternative sources or treatment of water. You may want to consider purchasing bottled water or a water filter. Read the filter package to be sure the filter is approved to reduce lead.
5. Remove and clean aerators/screens on plumbing fixtures. Over time, particles and sediment can collect in the aerator screen. Regularly remove and clean aerator screens located at the tip of faucets and remove any particles.

For additional information, please go to our website at <https://www.mortongroveil.org/public-works/water-quality-information> or use the QR code below. Included in this notification is additional information from the Environmental Protection Agency (EPA) and the American Water Works Association (AWWA) on lead service lines. You may also call Public Works at 847-470-5235 if you have any questions about your Lead Service Line.

Respectfully,

Kevin Lochner
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